



# Product Safety Recall



**Do you own this product?**

**Electronic Calculator HL-820VA**

Dates sold: 22 June 2022 – 23 January 2024



**Why the product is recalled:** The product does not comply with [the mandatory standards for products containing button/coin batteries](#). The button/coin batteries are not adequately secured and are accessible to young children.

**Hazard:** There is a risk of choking or serious injury if young children gain access to the button/coin batteries and swallow or place them inside their body.



1. Consumers should stop using affected products immediately and store them out of reach of children.
2. Return calculators to the place of purchase for a full refund.

## How to receive a refund of affected products purchased from Dynamic Supplies

1. Identify product purchased through Dynamic Supplies during relevant dates. Product code **CASHL820BP**
2. Complete the standard RA Form and submit to returns department - [Click Here](#).
3. Once approved you will be issued with an RA Approval No.
4. Render the calculator unusable as per below image.
5. Submit photo of destroyed calculator/s to the returns department along with the relevant RA Approval No. Your credit will be processed on confirmation.
6. Product should then be disposed of responsibly, such as recycling through a local e-waste facility.

